

Scoping Report – Spotlight Review

Title of spotlight review	Lime bikes in Broxtowe
Expected outcomes	<ul style="list-style-type: none"> • To investigate the issue, including how Lime began operating in the borough and whether there is evidence of any significant issues • To clarify what powers that Broxtowe may have to impact any areas where issues are identified • To develop an understanding of the logic behind the choices of parking bays - their location, design, necessary and typical consultations, etc., • How are bikes located and how is data reviewed and used? • To understand the incentives for good customer behaviours, and disincentives and controls in place to prevent poor parking and other behaviour by Lime customers • To develop any recommendations that may be beneficial, as appropriate
Terms of reference/Key lines of enquiry	<p>What, if any, issues relating to Lime bikes have been reported in Broxtowe and are there any identifiable patterns or trends among reports? Are any issues due to the operations of Lime specifically, the fact of their being an e-bike private hire company, or simply the presence of any e-bikes in the borough?</p> <p>Levels of crime and ASB reporting, including any technicalities or details of reporting practices that may be helping to create the discrepancy between Member reports and official statistics.</p> <p>The history of their introduction into Broxtowe, the consultations and other procedures required.</p> <p>What benefits and disbenefits have Lime bikes brought to Broxtowe and how might these be quantified? (This could include:</p> <ul style="list-style-type: none"> • Total and average mileages covered; • Average number of journeys per customer; • Less and more popular routes, parking bay capacities; Lime’s financial returns from operating in the borough; and • Analyses of the above and what this could indicate <p>What is planned for the future and why, with respect to continuing this provision?</p>

	<p>Are any remedies required to any problems that may have been identified in the borough? What might these be, if so? This could include traceability, public reporting mechanisms for poor parking, etc.,</p> <p>What challenges are being experienced by other authorities and what have they said and proposed in relation to the issue?</p>
<p>Possible sources of information</p>	<p>Testimony from members and officers (membership of the spotlight review; PHs for Community Safety, Transport; Environment, ASB and Economic Development officers, etc.,)</p> <p>ASB reports to Broxtowe Borough Council</p> <p>Lime</p> <p>Nottinghamshire County Council</p> <p>Nottingham City Council (?)</p> <p>Other borough and district authorities in Nottinghamshire</p> <p>Sector and governmental reporting on e-bikes and other approaches that have been taken in the sector</p>
<p>How review could be publicised</p>	<p>This terms of reference to be circulated to the wider Overview and Scrutiny Committee, with a brief covering papers, at its June meeting.</p> <p>Resulting spotlight review paper to be notified to the wider Overview and Scrutiny Committee at the appropriate meeting.</p>
<p>Specify site visits</p>	<p>Any Lime bike parking bays in the borough that members decide upon.</p>

Possible witnesses	PH for Community Safety PH for Climate Change Members (<i>Beeston, Stapleford, other affected areas</i>) Officers from: <ul style="list-style-type: none"> • Community Safety/ASB • Transport/Ec.Dev. • Climate Change/Environment • Above officers from other authorities Lime Any residents who may have reported issues to the council		
Resource requirements	Officer time Background papers		
Projected start date	TBC	Draft report deadline	TBC
Projected completion date	TBC		