

Joint report of the Strategic and Business Development Manager and the Bereavement Services Manager

Christmas Service of Remembrance 2025
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1. Purpose of Report

To provide the Joint Committee with an update on the Christmas service of remembrance, Carols by Candlelight 2025.

2. Recommendation

The Joint Committee is asked to NOTE this report.

3. Detail

Each year Bramcote Crematorium holds at least one Service of Remembrance. This is part of providing professional, compassionate and sensitive bereavement services. The service of Remembrance also assists with:

- Providing comfort and reassurance to the bereaved.
- Promoting the crematorium and bereavement services.
- Gaining valuable customer feedback on the services provided by Bramcote Bereavement Services.

The annual Christmas Services of Remembrance 'Carols by Candlelight' was held on Friday, 5 December 2025. The chapel was open from 6.30pm with the service commencing at 7.00pm. The service was attended by 100 members of the public, including two children.

To welcome the visitors Father Christmas, from Church Wilne Rotary Club, was in attendance with his sleigh and Christmas carols were being played.

This is the fourth year Bramcote Bereavement Services have held the service in the evening. The event was marketed as a candlelight service, so the evening time was chosen. It has been well received and feedback has been very positive.

At the service, visitors were invited to light a candle in memory of their loved ones. The service was led by the Bereavement Services Manager and the Strategic and Business Development Manager. The names of the loved ones were featured on a photo screen slideshow, during the Act of Remembrance. The annual Christmas Services of Remembrance was also made available on webcast for people to view at home.

As an additional Christmas experience, the Memory Christmas Tree was erected in the Book of Remembrance room and visitors were invited to add a tag to the

tree in memory of loved ones. The tree remains in place throughout December and has proved popular.

Comments received included:

- “Fantastic service, the photos were lovely and brought us to tears”
- “Lovely service well organised, the reading was amazing especially with the lights within the reading”
- “Thank you to the amazing staff for doing this service, I look forward to coming every year.”
- “Really loved the story with the personal touch”
- “Wonderful reading from Richard, very joyful and heartfelt”
- “Very well organized, both happy and sad, the best service yet”

4. Financial Implications

The comments from the Interim Deputy Chief Executive were as follows:

The nominal cost of providing the Christmas Service of Remembrance is contained within existing budgets.

5. Legal Implications

The comments from the Head of Legal Services were as follows:

There are no direct legal implications arising from this report.

6. Human Resources Implications

Not applicable.

7. Union Comments

Not applicable.

8. Climate Change Implications

Not applicable.

9. Data Protection Compliance Implications

This report does not contain any OFFICIAL(SENSITIVE) information and there are no Data Protection issues in relation to this report.

10. Equality Impact Assessment

Not applicable.

11. Background Papers

Nil.