

Report of the Executive Director

| |
|--|
| Christmas Service of Remembrance 2024 |
|--|

1. Purpose of Report

To provide the Joint Committee with an update on the Christmas service of remembrance, Carols by Candlelight 2024.

2. Recommendation

The Committee is asked to NOTE this report.

3. Detail

Each year Bramcote Crematorium holds at least one Service of Remembrance. This is part of providing professional, compassionate and sensitive bereavement services. The service of Remembrance also assists with:

- Providing comfort and reassurance to the bereaved.
- Promoting the crematorium and bereavement services.
- Gaining valuable customer feedback on the services provided by Bramcote Bereavement Services.

The annual Christmas Services of Remembrance Carols by Candlelight was held on Friday 6 December 2024. The chapel was open at 6.30pm with the service commencing at 7pm. The service was attended by 150 members of the public, including six children.

To welcome members of the public Father Christmas, from Church Wilne Rotary Club, was on site with his Sleigh and Carols were being played by Long Eaton Silver Prize band.

This is the third year Bramcote Bereavement Services have held the service in the evening. The event was marketed as a candle light services so the evening time was chosen. It has been very well received and feedback has been very positive.

At the service members of the public were invited to light a candle in memory of their loved ones.

The service was led by the Strategic and Business Development Manager. The names of the loved ones were featured on a photo screen slideshow, following on more loved one's names were read out during the Act of Remembrance by Bereavement Services Manager. The annual Christmas Services of Remembrance was also available on webcast for people to view at home.

As an additional Christmas experience the Memory Christmas Tree was erected in the Book of Remembrance Room and members of the public were invited to add a tag to the tree in memory of loved ones. The tree remains in place throughout December and has proved popular.

Comments received included:

“Fantastic service, the band brought the music alive tonight, the photos were lovely and brought us to tears”

“Lovely service well organised, the reading was amazing especially with the lights within the reading”

“Thank you to the amazing staff for doing this service, I look forward to coming every year.”

4. Financial Implications

The comments from the Head of Finance Services were as follows:

The nominal cost of providing the Christmas Service of Remembrance is contained within existing budgets.

5. Legal Implications

The comments from the Monitoring Officer / Head of Legal Services were as follows:

There are no direct legal implications arising from this report.

6. Human Resources Implications

Not applicable.

7. Union Comments

Not applicable.

8. Climate Change Implications

The climate change implications are contained within the report.

Not applicable.

9. Data Protection Compliance Implications

This report does not contain any OFFICIAL(SENSITIVE) information and there are no Data Protection issues in relation to this report.

10. Equality Impact Assessment

Not applicable.

11. Background Papers

Nil.