

Ask for: Trade Waste Team
Ext: 0115 917 7777
Email: depot@broxtowe.gov.uk
Our Ref:
Your Ref:
Date:



**Broxtowe
Borough
COUNCIL**

Dear Customer,

FOOD WASTE COLLECTION SERVICE QUESTIONNAIRE

The Environment Act, mandated in November 2021, aimed to ensure that a consistent set of recyclable material (including food waste) was collected from every household and business in England. I am writing to inform you about some important developments that have recently taken place that will affect the collection of waste from businesses.

In a recent update from Government, all businesses, excluding microfirms (those with up to nine employees) will be required to collect and recycle a core set of materials, including food waste (this currently excludes garden waste and plastic film) by 31 March 2025.

To support businesses with their new responsibilities under the Environment Act, the Council is seeking your views on the provision of a weekly food waste service.

To gather your feedback, a questionnaire has been prepared. There are two options available for you to be able to submit your response. Firstly, you can access the online survey by using the following link:

<https://www.surveymonkey.com/r/foodwastecollection> Alternatively, you will find a copy of the questionnaire on the reverse of this letter, which can be filled out and returned in the pre-paid envelope provided. Please can all completed questionnaires be completed and returned by **Friday 15th March 2024**.

Your opinion is important to us and we thank you for your participation.

Yours faithfully,

[Redacted signature]

Emma Georgiou

Food Waste Collection Service – Questionnaire

In order for the Council to understand your opinion and needs, could you please answer the following questions.



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1. How many employees does your business have?			
<input type="checkbox"/>	1 – 9	<input type="checkbox"/>	10 – 99
<input type="checkbox"/>	100 – 250	<input type="checkbox"/>	250+

2. What sector is your business involved with?									
<input type="checkbox"/>	Accommodation	<input type="checkbox"/>	Administrative	<input type="checkbox"/>	Arts & Entertainment	<input type="checkbox"/>	Construction	<input type="checkbox"/>	Education
<input type="checkbox"/>	Finance	<input type="checkbox"/>	Hospitality	<input type="checkbox"/>	Manufacturing	<input type="checkbox"/>	Transportation	<input type="checkbox"/>	Other

3. Are you aware of the requirement for your business to recycle and dispose of food waste?			
<input type="checkbox"/>	Yes	<input type="checkbox"/>	No

4. How do you currently dispose of any food waste from your business?	
<input type="checkbox"/>	Put it in the black bin
<input type="checkbox"/>	Use a contractor to collect
<input type="checkbox"/>	Other

5. On a weekly basis, how frequently does your business generate food waste?							
<input type="checkbox"/>	Every day	<input type="checkbox"/>	2-3 times a week	<input type="checkbox"/>	Once a week	<input type="checkbox"/>	Other

6. If you do generate food waste, how much waste do you generate over a week (The quantities below reflect bin sizes)?											
<input type="checkbox"/>	Under 140L	<input type="checkbox"/>	Over 140L	<input type="checkbox"/>	Over 240L	<input type="checkbox"/>	Over 660L	<input type="checkbox"/>	Over 820L	<input type="checkbox"/>	Over 1100L

7. What challenges do you foresee in implementing a weekly food waste collection?	

8. Are there any specific requirements or preferences that you have for a food waste collection service, such as bin size or frequency of collections? Bin size:											
<input type="checkbox"/>	23L	<input type="checkbox"/>	140L	<input type="checkbox"/>	240L	<input type="checkbox"/>	660L	<input type="checkbox"/>	820L	<input type="checkbox"/>	1100L

9. Would you be interested in a weekly food waste collection service provided by the council?			
<input type="checkbox"/>	Yes	<input type="checkbox"/>	No

10. If you received food waste collections from another contractor, would you remain a Broxtowe Trade Waste customer?					
<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Other

11. Any other comments	