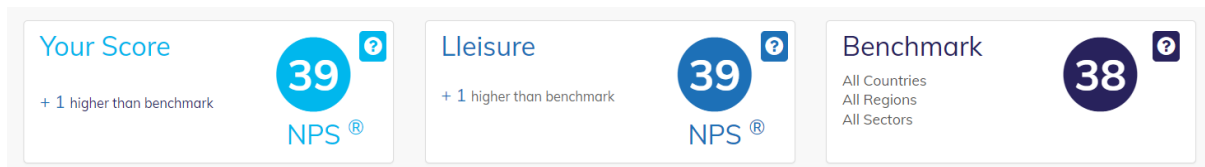


Appendix

**Net Promoter Score Breakdown**

Data is recorded from December 2023 to March 2024.

Liberty Leisure Limited compared to the national benchmark score



Breakdown of the topics of the responses and the score associated to the comment

